



Position Title: Case Manager I

Position Summary: The Case Manager is responsible for being a collaborative member of the Case Management team. The position entails providing services to publicly funded clients who have mental health and/or substance abuse issues. Service delivery will be community-based and conducted via direct contact in home, community, office, class or group settings in order to ensure engagement with this population that will adequately address recovery and independent living skills.

Qualifications:

Education: Graduation from an accredited college or university with a degree in a mental health or related field or 2 years CPST experience.

License: No licensure required, LSW preferred

Experience: 1-4 years of experience in MH/SUD field and experience working with a difficult to engage population.

Skills:

- Cultural Sensitivity
- Ability to work collaboratively
- Demonstrated knowledge of community resources
- Strong oral and written communication skills
- Problem and conflict resolution skills
- Organizational skills
- Ability and willingness to conduct self in professional and ethical manner

Performance Requirements:

1. Uphold and follow the agency core values of integrity, empowerment, and innovation in all aspects of the position.
2. Create a welcoming, respectful, and safe environment.
3. Share ideas and concerns in a constructive and respectful manner.
4. Follow rules and requirements of all federal, state, local, and accrediting bodies.
5. Provide case management supportive services
6. Work side-by-side with clients in their natural setting
7. Work directly with a specific caseload of clients that have MH/SUD issues
8. Proficiency with technology, Microsoft Office programs, electronic health record, etc.
9. Complete treatment plans for each assigned client
10. Develop, monitor and update treatment plans in a timely manner
11. Record all client related activities in an electronic health record
12. Demonstrate knowledge of issues of diversity; practices in a manner that demonstrates cultural competency
13. Provide on-going linkage, monitoring, planning and evaluation, and advocacy for clients
14. Responsible for meeting established service productivity requirements.
15. Participate in all required department and agency meetings
16. Assist with program requirements designed to address barriers of target population
17. Maintain good driving record
18. Carry out all other duties assigned

Other Duties: Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

Classification: Non-exempt

Hours Required: 40 hours/week

Location: Franklin County Community

Supervised by: Director of Outreach Programs

Employee Signature

Date