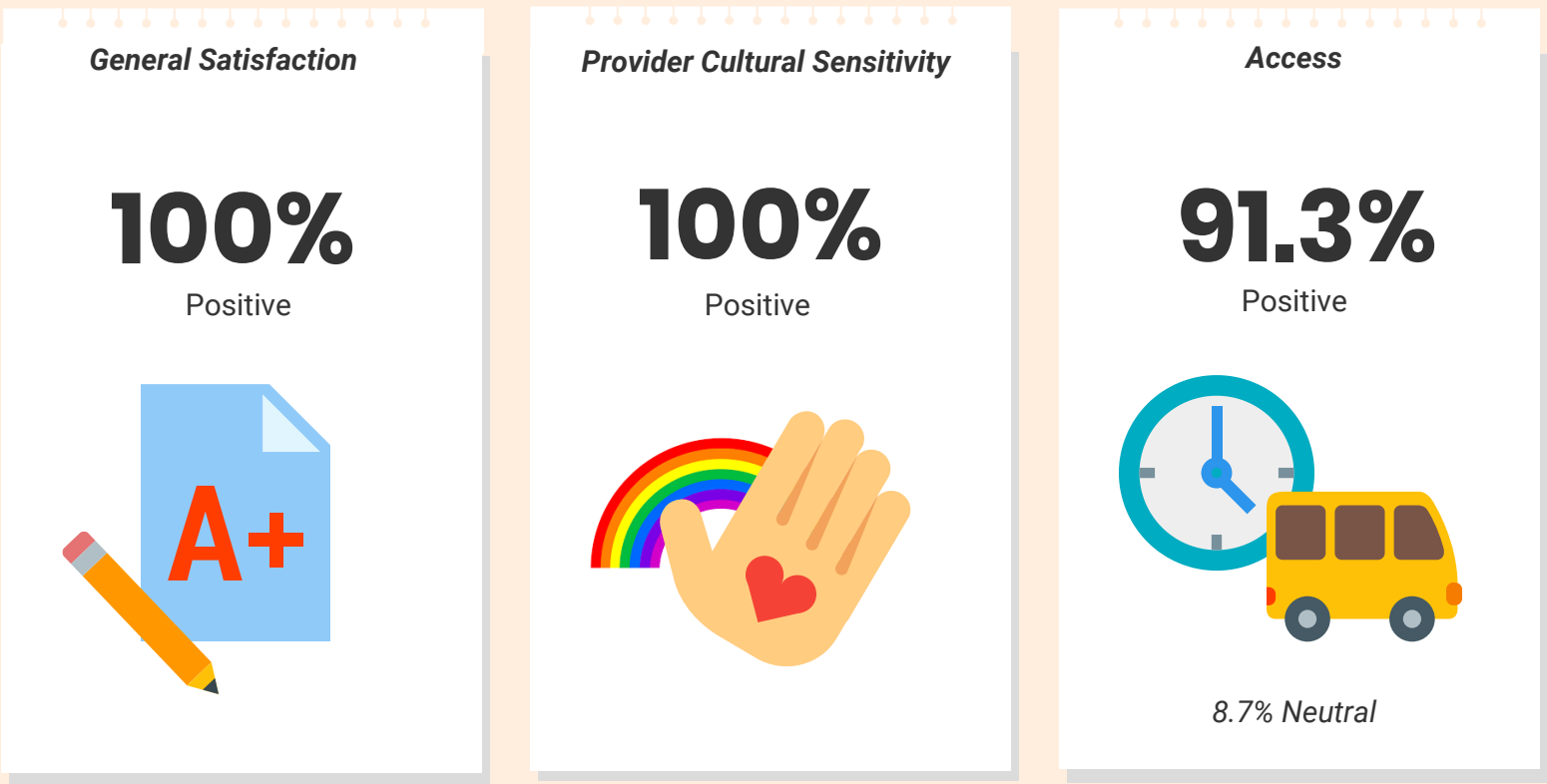




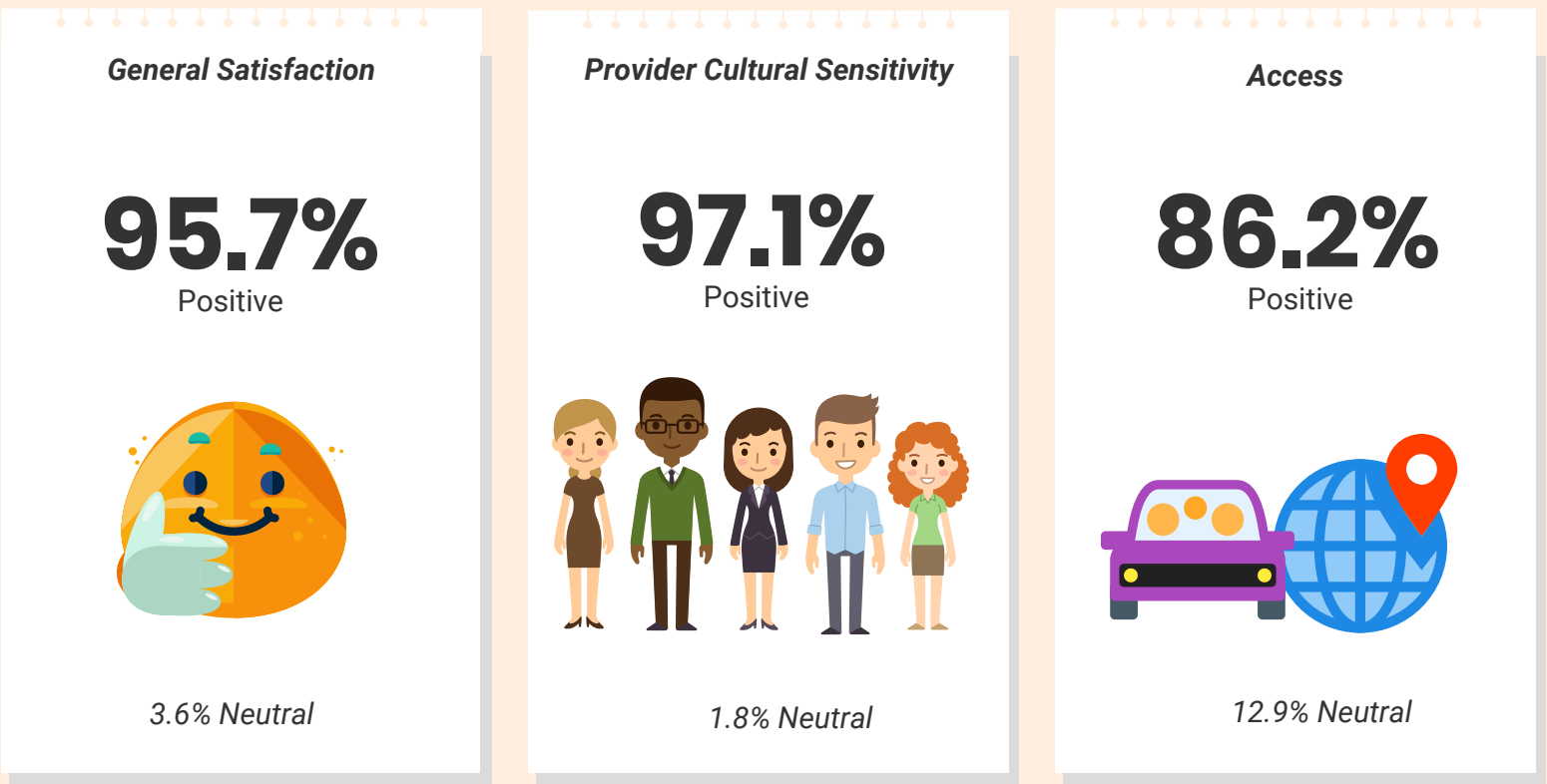
Consumer Satisfaction

The ADAMH Board of Franklin County conducts an annual survey of consumers in order to gauge satisfaction with the services they receive from ADAMH-funded programs. Responses regarding Syntero's ADAMH-funded programs are as follows:

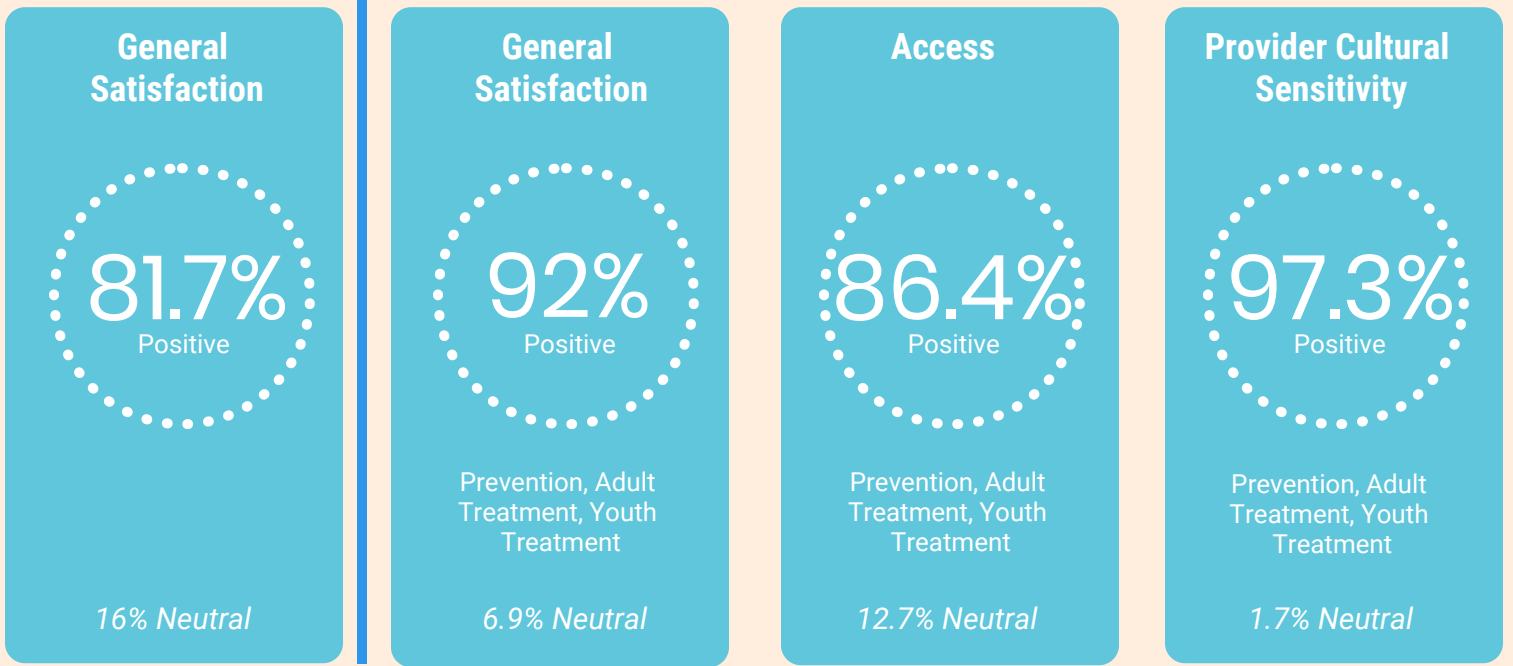
YOUTH TREATMENT



ADULT TREATMENT



YOUTH Prevention



Data Across ALL Programs



General Satisfaction
88.9% Positive
8.9% Neutral

Access
83% Positive
16% Neutral

Provider Cultural Sensitivity
93.3% Positive
5.7% Neutral

Terminology

